

Fair Grounds Race Course & Slots – Seasonal Positions

Departments

- Mutuels
- Guest Services

Seasonal Positions Available (descriptions below)

- Cashiers (Mutuel Tellers)
- Admission Booth Clerks
- Program Booth Clerks and Helpers
- Ushers
- Shuttle Drivers

Dates

- Racing dates from November 17, 2018 through March 24, 2019 (see included schedule...in most cases will only work on race days)
- Training begins on Monday, November 5, 2018

Hours

- Most days 10:00 AM or 11:30 PM until 5:30 PM or so depending on position and number of races for that day
- Exceptions and different hours for Starlight Racing Days and Thanksgiving

Availability

- For each position have options to either work all race days, or work only weekend and premier race days.

How to Apply

- Go online to www.fgno.com which is the home page for the Fair Grounds Race Course & Slots, go to the bottom of the page and select "Careers" to complete the required application
- Scroll through positons and select **Mutuel Clerk (Seasonal)** for the Cashier/Teller position (see below)
- Scroll through positions and select **Guest Services Clerk (Seasonal)** for Admissions Booth Clerk, Program Booth Clerk, Usher or Shuttle Drivers (see below)
- Click on "Apply Now" which takes one to the application



Search Results

Mutuel Clerk (Seasonal)

Tweet

Racing

Apply now

Posted: September 13, 2018

Full-Time

New Orleans, LA, United States

Responsibilities Include:

- Write, verify, and make payments on tickets in accordance with department policy and procedures
- Ensures compliance to applicable jurisdictional gaming statutes and regulations.
- Maintain a cash bank for his/her shift
- Responsible for accepting payment and making correct change when necessary
- Explain wagering rules, including betting lines and odds, and procedures to guests
- Provide information and assistance to customers in a friendly, courteous manner
- Offer information on activities, etc., and direct guests for further information as necessary

What It Takes

- High School Diploma or equivalency required
- Minimum 1 year of large volume cash handling experience required
- Previous guest service experience in a similar race or gaming environment preferred
- Must be able to stand and move swiftly throughout property
- Varied shifts, including weekends and holidays required

Fairgrounds Race Course and Slots



Search Results

Guest Services Clerk (Seasonal)

Tweet

Cash Operations

Apply now

Posted: September 17, 2018

Full-Time

New Orleans, LA, United States

Guest Service Reps provide legendary customer service by anticipating and responding to a wide variety of guest needs and requests quickly and efficiently. We need team members who are dedicated to delivering exceptional service with a sense of warmth, friendliness, individual pride, and company spirit. You will also wear several different hats as you may be assigned in a different functional role each time you work. (Program Clerk, Admissions Clerk, Usher, Program Runner, Gold Room Attendant, Will Call, Shuttle Driver.)

Responsibilities Include:

- Account for all monies, physical inventories, coupons, etc.
- Ensure compliance with all operational and regulatory requirements.
- Answer guest questions and provide information as required.
- Create and maintain a working environment conducive to positive morale, quality, creativity and teamwork.
- Maintain positive relationships with guests

What It Takes:

- Outgoing, friendly attitude required (absolutely no wallflowers, please)
- Professional demeanor
- 1 year of relevant experience required
- High school diploma or equivalency required
- Must be able to obtain a LARacing License

Additional Requirements

- Everyone must pass a drug screen and background check

Need Additional Information?

- Donovan Ferguson – Mutuel Manager
504-948-1170
donovan.ferguson@fgno.com

- Ronnell Boland – Assistant Mutuel Manager
504-948-1215
ronnell.boland@fgno.com

- Marcia Silva – Assistant Mutuel Manager
504-948-1215
marcia.silva@fgno.com